

Mission, Vision, Values & Behaviors at Rhodes State College

Mission

Rhodes State College changes lives, builds futures and improves communities through life-long learning.

Vision

Rhodes State College aspires to be the College of choice where students have an equitable opportunity to achieve their career and educational goals. Our people will be the source of innovation and reason for the enriched value added to our students, communities, and partners.

Values

- **Equity:** Committing to programs, services, policies and practices, which support the successful entry and participation of diverse populations of students, faculty, and staff.
- **Quality:** Providing excellence in programs and services that exceeds expectations.
- **Integrity:** Acting in an honest, responsible, and ethical manner; the foundation for trust.
- **Innovation:** Responding with agility, urgency, and design, bringing value to our internal and external communities.
- **Passion:** Expressing an enthusiastic and caring “fire” that brings meaning to our work and makes a positive difference in the lives of others.
- **Compassion:** Helping students and each other manage hardship by invoking a positive action; contributing to resiliency and well-being.

Behaviors

The Behaviors that RSC employees exhibit to support the Mission, Vision and Values are:

Student Focused – Student First: Work does not interrupt our interactions with students and a student is never an interruption to our work – they are the reason for it.

- Employees are easily identified: Wear name badge or ID tag
- Warm student hand-off: Take and / or direct a student where they need to go and follow up with answers to questions as necessary
- 10-4 Rule (pay attention to your environment): Any time you are within 10 feet of student and / or visitor, make eye contact and smile, and when within 4 feet, greet them and say something friendly

Respect & Trust Each Other: The cornerstone of a thriving workplace culture, where individuals feel valued and empowered.

- Create a space for respectful, open and honest dialogue for all
- Respect an individual’s personal time when not at work (unless an emergency)

Effective & Mutual Communication: Communication flows openly and effectively, fostering collaboration, understanding, and a sense of belonging among the College.

- Receive communication with an open mindset
- Communicate change which impacts employees in a timely manner
- Show appreciation to employees throughout the year