

# Frequently Asked Questions Spring 2021

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## Scheduling and Registration

### When will face-to-face classes resume?

The College continues to evaluate timing of when face-to-face classes will resume based on recommendations from the CDC, Governor's Office, and the local Health Department.

### Will Rhodes State College be open for the spring semester 2021?

The College is currently open as "low density," with most classes being offered in a remote format and staff working remotely. Access to campus is limited to essential personnel and those students and faculty who are scheduled for select laboratory/clinical courses. The College Testing Center will have selected hours; please refer to the College COVID website for additional information.

### How will classes be delivered spring semester 2021? / What is the format for spring semester courses?

Many classes are held remotely; classes that have lab components requiring being on campus will be listed on your student schedule with a day, time and room location. See the class schedule in [STARS](#) for the delivery methods for each course.

### I can't register because my computer says the website is not secure.

The security message only displays in Google Chrome due to a change in Google Chrome settings. Please use Internet Explorer or Edge to access STARS.

### When will my classes that say TBA be listed?

TBA in the Time column indicates that the course is being delivered asynchronously online with no required meeting time for the course. TBA in the location column indicates that the course is being delivered online. Please check your course syllabus for information on the video conferencing technology being used for synchronous meetings.

### When will I know the professors for my classes, some are still TBA?

Instructors are assigned as quickly as possible. We recommend checking the class schedule frequently (at least once per week) for updated information.

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### When will new classes or class sections be added to the schedule?

Whenever possible, additional seats or sections will be added to the schedule daily. However, there are some courses where additional space is not available. If you have questions regarding closed courses please contact your academic advisor.

### Do I need a placement test and if so, where do I take it?

Not all students require placement testing. Please contact your academic advisor if you have questions regarding the need for placement testing.

### Are online courses at a set time or flexible?

Some online courses will meet at a set time. To determine if a course will meet at a set time, check the section number. Section numbers **900-949** are used for **online courses** with no set meeting time. Section numbers **950-999 are blended courses** where a portion of the course meets at a specified time.

### Can I register for spring semester courses now?

Yes! Please contact your Academic or Faculty Advisor if you have registration questions. If you do not know your advisor please email [Advising@RhodesState.edu](mailto:Advising@RhodesState.edu).

### Need more information regarding scheduling and registration?

Send your questions to [Advising@RhodesState.edu](mailto:Advising@RhodesState.edu) or call 419-995-8400.

## Technology

### Is there somewhere on campus where I can access the internet?

Parking lot F (located across from the Keese Hall Multipurpose Center), is designated as the Wifi parking lot.

## Student Services

### How can I connect with Student Services this semester?

The Student Services staff are working remotely, however the staff is still looking forward to supporting you! Please visit the [Current Students](#) webpage to locate the contact information for various campus offices. All offices at the College are adhering to regular business hours, 8:00 am – 5:00 pm.

### How do I get more information about student employment?

For information on student employment please contact Career Development at [Richardson.K@RhodesState.edu](mailto:Richardson.K@RhodesState.edu) or (419) 995-8312.

### Can student employment positions be performed remotely?

There are some student employment positions that can be performed remotely. Please check the College Central Network for position openings.

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### Do you know if the Testing Center has reopened?

The Testing Center is open for the spring 2021 semester with limited availability. Please email [TestingCenter@RhodesState.edu](mailto:TestingCenter@RhodesState.edu) for additional information on available services.

### Do I have a Rhodes State email address?

Yes! Your official College email consists of your Username/User ID followed by @RhodesState.edu. Typically, your Username/User ID is: last name(period)first and middle initial (e.g. for Michael Allen Jones: jones.ma). If you have a popular name your user name may also contain a number (e.g. for Jennifer Marie Smith: smith.jm1).

### Need more information regarding Student Services?

Send your questions to [Admissions@RhodesState.edu](mailto:Admissions@RhodesState.edu) or call 419-995-8320.

## Financial Aid

### How do I turn in documents to the Financial Aid office with the campus closed?

We encourage you to email documents to [finaid@rhodesstate.edu](mailto:finaid@rhodesstate.edu). They can also be submitted via fax to 419-995-8070 or 419-995-8112. Documents can also be mailed to:

Financial Aid  
Rhodes State College  
4240 Campus Drive  
Lima, Ohio 45804

### How do I turn in scholarship checks with the campus closed?

Please mail scholarship checks to:

Financial Aid  
Rhodes State College  
4240 Campus Drive  
Lima, Ohio 45804

### How do I use Book Vouchers for the spring semester?

Email a completed [Book Voucher Form](#) to [finaid@rhodesstate.edu](mailto:finaid@rhodesstate.edu). The next business day you may access the [Rhodes State Bookstore](#) and during checkout select "Financial Aid."

### Is Rhodes State offering funding from the CARES Act?

Information related to CARES Act funding is available on the [CARES Act webpage](#).

### Need more information regarding Financial Aid?

Send your questions to [FinAid@RhodesState.edu](mailto:FinAid@RhodesState.edu) or call 419-995-8070.

## Books/Bookstore

### How do I get my books?

We recommend purchasing your books from the [Rhodes State College Bookstore](#).

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### How do I know what textbooks I need?

The Bookstore has an easy to use “[Find Course Materials](#)” search function. Just have a copy of your schedule handy!

### Can I get another free book for the spring semester if I received one for the summer semester as a guest student?

No. The Guest Student Book Scholarship was only available summer 2020.

### Need more information books?

Send your questions to [SM8170@bncollege.com](mailto:SM8170@bncollege.com) or call 419-995-8243.

## Bill Payment and Fees

### Will there be a reimbursement of fees since they will not be on campus?

No. College tuition and fees are approved by the Board of Trustees.

### How do I access my bill?

Your bill is located in STARS under the Student Services tab. Click the “Make Payment On-line” link to view your bill. This does not mean you have to make a payment online.

### How do I pay my bill?

The easiest way to pay your bill is online via STARS. Under the Student Services tab, click the “Make Payment On-line” link and follow the prompts on each screen. For additional options please visit the [Business Office](#) web.site.

### Where can I find an itemized copy of my bill?

Please email [Cashier@RhodesState.edu](mailto:Cashier@RhodesState.edu) to request an itemized copy of your bill.

### Need more information about billing or fees?

Send your questions to [Cashier@RhodesState.edu](mailto:Cashier@RhodesState.edu) or call 419-995-8473.

## Tutoring

### Is tutoring available?

Tutoring is available for a variety of subjects. Virtual tutoring hours are Monday – Thursday, 9:00 am – 7:00 pm. E-tutoring through [OhioLink](#) is also available. Call (419) 995-8039 or email [AcademicSuccessCenter@RhodesState.edu](mailto:AcademicSuccessCenter@RhodesState.edu) to schedule an appointment.

## Access to Campus

### Is the Rhodes State College campus open spring semester?

Access to campus is limited to a small group of students and faculty scheduled for select laboratory/clinical courses. All College offices will continue to operate remotely, adhering to regular business hours, 8:00 am – 5:00 pm.

## Frequently Asked Questions Spring 2021

[What is the process if I am coming to campus?](#)

[Click here](#) to access the procedures for coming to campus. **Everyone who comes to campus is required to wear a facial covering at all times.**

[What will the dining options be on campus this spring?](#)

No food or drinks will be available for purchase on campus this spring. Please bring your own while keeping in mind that masks must be worn at all times while in campus buildings.

[Need more information about access to campus?](#)

Contact your instructor or the Security Office (419-995-8067).

### Transfer

[Will my RSC credits transfer to another college or university?](#)

Rhodes State credits transfer to many colleges or universities. For more information visit the [Transfer](#) website or talk with your advisor.

[How can I get my transcript?](#)

Complete the [Official Transcript Request](#) and email the completed form to [cashier@rhodesstate.edu](mailto:cashier@rhodesstate.edu). Payment must accompany all requests. Either: call the Business Office at 419-995-8473 to make credit card payment or mail the completed form with a check made payable to “Rhodes State College”, to the the following address:

Business Office  
Rhodes State College  
4240 Campus Drive  
Lima, OH 45804

[Need more information transcripts or transfer credit?](#)

Send your questions to [johnson.c@rhodesstate.edu](mailto:johnson.c@rhodesstate.edu) or call 419-995-8304.