Radiographic Imaging Program

Grievance Procedure

The Program complies with the JRCERT Standards and maintains its accreditation status through a regular self-study and site visit process and an annual report of program effectiveness and outcomes assessment. Standards for an Accredited Educational Program in Radiologic Sciences and other data may be viewed at [www.jrcert.org](http://www.jrcert.org).

To file a grievance or claim allegations of noncompliance with the JRCERT Standards, the process is as follows:

Step 1. Present the allegations of noncompliance to the Program Coordinator in writing, detailing the exact problem and requesting a solution. The Program Coordinator will provide a written response within five days of the request.

Step 2. If the complainant is not satisfied with the Program Coordinator’s response, the problem may then be presented to the Dean of Health Sciences. The Dean of Health Sciences will provide a written response within five days of the request.

Step 3. If the complainant is not satisfied with the response from the Dean of Health Sciences, the problem may then be presented to the college’s Vice President of Academic Affairs. The Vice President will provide a written response within five days of the request.

Step 4. If the complainant is not satisfied with the Vice President’s response, the problem may then be presented to:

Joint Review Committee on Education in Radiologic Technology

20 North Wacker Drive, Suite 2850

Chicago, IL 60606-3182

(312) 704-5300

e-mail: [mail@jrcert.org](mailto:mail@jrcert.org)