



STUDENTLIFE PROGRAM FACULTY CONSULTATION SERVICES

StudentLife provides students with expert assistance and practice resources for addressing mental health concerns, substance abuse, personal problems, balancing work and school and many other issues. Faculty and staff also have access to a consultation service that can assist with addressing student performance, team conflicts and crisis situations.

Assistance is available 24/7/365. To access faculty consultation services, call 844-562-2055.

Students can access StudentLife program services by calling 855-695-2817 or going online to MyLifeMatters.com (password: Rhodes).

How can StudentLife help faculty and staff?

StudentLife provides professional consultants who will:

- Help define the problem
- Suggest options for how to address the difficulty
- Assist with developing a plan of action
- Refer you to other helpful resources
- Provide ongoing coaching as needed

Who can use the consultation service?

Faculty, administrative staff, and health services.

How much does consultation cost?

Nothing. Your organization provides this resource to assist you in your role. Your only investment is your time.

When is assistance available?

Anytime! Services are available 24/7/365.

How does it work?

Call 844-562-2055 and ask to speak with a consultation specialist or counselor. Or, send an email to consultants@empathia.com. Email is best used in non-emergency situations.

Is this service confidential?

Yes, StudentLife is confidential within the limits of the law. The information you disclose will be kept private.

Reasons to call StudentLife for consultation

- Talking with a student about class performance
- A student's personal problem
- Suspected drug or alcohol use impacting grades
- Interpersonal conflicts affecting team activities or class time
- Establishing clear, attainable expectations for students
- Addressing crisis situations, such as a violent incident, the death of a student, or a natural disaster
- Any other student-related concern

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