

The Higher Education Opportunity Act of 2008 (HEOA) requires that postsecondary institutions participating in federal student aid programs make certain disclosures to students.

§ 668.43 (b) Institutional Information

1. (b) *The institution must make available for review to any enrolled or prospective student upon request, a copy of the documents describing the institution's accreditation and its State, Federal, or tribal approval or licensing. The institution must also provide its students or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint.*

The above language can be found in the [Electronic Code of Federal Regulations](#).

The following information is disclosed to you as a student at Rhodes State College, in compliance with federal law and other state laws. For additional information, including requesting a paper copy of any materials, please call the appropriate office or visit the indicated websites.

Student Complaint Process

There are policies and appeal procedures established by the College that govern certain rights and obligations of the College's students. These are all set forth in the Student Handbook and the College catalog. The Student Handbook can be found in the print version of the catalog available from the Admissions office and can also be found online:

[Rhodes State College Student Handbook](#)

The College's accrediting body, the North Central Association of Colleges and Schools of the Higher Learning Commission, is located at the following address and has established a complaint procedure linked below:

The Higher Learning Commission
230 South LaSalle Street, Suite 7-500
Chicago, Illinois 60604-1413
Phone: 800.621.7440 / 312.263.0456 . Fax: 312.263.7462
Email: info@hlcommission.org

<http://www.ncahlc.org/information-for-the-public/complaints.html>

OHIO

The state organization responsible for overall governance of the University System of Ohio – including the Rhodes State College -- is the Ohio Board of Regents, which can be contacted at the following address:

Ohio Board of Regents
30 East Broad Street, 36th floor
Columbus, OH 43215-3414
General: 614-466-6000
Fax: 614-466-5866
Email: hotline@regents.state.oh.us

INDIANA

For residents of Indiana who are enrolled in classes at Rhodes State College, the complaint process in Indiana is overseen by the Indiana Commission for Higher Education at the following address:

Indiana Commission for Higher Education
101 West Ohio Street, Suite 550
Indianapolis, IN 46204-1984
Phone: (317) 464-4400

<http://www.in.gov/che/index.htm>

Indiana Commission on Proprietary Education
Attn: Director of Regulatory Compliance
302 W Washington Street, Room E201
Indianapolis IN 46204

<http://www.in.gov/cpe/2329.htm>

MICHIGAN

For residents of Michigan, the complaint process is overseen by the Michigan Department of Licensing and Regulatory Affairs, at the following address:

Department of Labor and Economic Growth
Office of Postsecondary Services, Proprietary School Unit
Victor Office Center, 3rd Floor
201 North Washington Square
Lansing, Michigan 48913
Or fax to 517.373.2759

<http://www.michiganps.net/complaint.aspx>

GEORGIA

Nonpublic Postsecondary Education Commission
2082 East Exchange Place, Suite 220
Tucker, Georgia 30084
Phone: (770) 414-320

Student Complaint Process: <http://rules.sos.state.ga.us/docs/392/5/06.pdf>

LOUISIANA

Louisiana Board of Regents
PO Box 3677
Baton Rouge, LA 70821
Phone: (225) 342-4253
Fax: (225) 342-931

Student Complaint Process, Office of the Attorney General:
<http://ag.state.la.us/Article.aspx?articleID=36&catID=15>
1-800-1-800-351-4889

NEVADA

For residents of Nevada, the complaint process is overseen by the Nevada Commission on Postsecondary Education, at the following address:

Nevada Commission on Postsecondary Education
3663 East Sunset Road Suite 202
Las Vegas, Nevada 89120
Phone: (702) 486-7330 Fax: (702) 486-7340
<http://www.cpe.state.nv.us>

Student Complaint Process: <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>