Provide one to two examples of evidence of any improvements/updates in the strategic plan for current year or long-term action plans using the table below:

Figure 2.2					
Example of a Table for Action Plans					
Current Year action plans: Long-term action plans:					
Accounting & Financial Services Program will develop timeline to convert Accounting courses to the McGraw Hill Connect Platform in order to facilitate the launch of the Accounting Major in a 100% on-line format.	Accounting & Financial Services Program along with the Management & Marketing Program will develop a plan for sustainability of the Business Unit Majors internship program that keeps it viable and effective without grant funding.				
Accounting & Financial Services Program along with the Management & Marketing Program will develop plan to launch mandatory internships for all Business Unit Majors with the funding provided through the Ohio Means Internships & Co-ops Round 2 Grant Award.	The Management & Marketing Program will develop a plan to launch a One Day A Week Business Administration Program.				
The Paralegal Program will develop more Distance & Hybrid courses.	The Business Unit will provide more & encourage participation in Professional Development Opportunities for Adjunct Faculty. The Accounting & Financial Services Program will launch the Accounting Major in a 100% on-line format.				

Standard Three: Student- and Stakeholder-Focused Results

Use this format to respond to Criterion 3.8. If you are submitting a self-study for reaffirmation, this is the same table used in your QA report.

Student- and stakeholder-focused results examine how well your organization satisfies students and stakeholders key needs and expectations.

Performance measures may include: satisfaction and dissatisfaction of current and past students and key stakeholders, perceived value, loyalty, persistence, or other aspects of relationship building, end of course surveys, alumni surveys, Internship feedback, etc.

Measurement instrument or processes may include end of course surveys, alumni surveys, Internship feedback, etc.

Each academic unit must demonstrate linkages to business practitioners and organizations, which are current and significant, including an advisory board.

Periodic surveys should be made of graduates, transfer institutions, and/or employers of graduates to obtain data on the success of business programs in preparing students to compete successfully for entry-level positions.

Measure: What r is your goal? The goal should p	nstrument or	Current Results: What are your current results?	Analysis of Results: What did you learn from your results?	Action Taken or Improvement made: What did you improve or what is your next step?	
Business Unit Majors S	Survey Report from he Career Services			The local job market is strengthening. The Career Services Office continues to offer numerous job fairs, interview workshops, & business etiquette training sessions for students. Plans are in place to launch mandatory work based learning (internship) experiences for all students in the Business Unit starting in the 2014 - 2015 academic year. Rhodes State College has received \$360,000 in grant funding from the State of Ohio to help launch internships in the Business Unit Majors.	

Paralegal employers surveyed will report that at least 75% of Rhodes State	2012 Paralegal Employer Survey.	responders having	Overall employers feel that Rhodes State graduates are prepared for entry level paralegal positions. The variety of different types of	Paralegal Program will follow up with a 2015 employer survey to gauge employer satisfaction. One area of focus will be to improve the response	Paralegal Employer Survey - Level of Preparation
graduates were prepared "very well" or "well".		graduates reported 60% were prepared "very well" or "well". The remaining 40% were reported to have	employers for paralegal graduates provides challenges to develop curriculum that meets all of their diverse needs. (Please note that this survey is completed every three	rates to allow for a more accurate picture of employer satisfaction. The ACC/FIN & MGT/MKT Programs are planning to develop a survey for	
· ·	2004, 2006, 2009, & 2012 Paralegal graduate surveys	80% of Graduates indicated that Rhodes State prepared them "very	Program has a strong history of graduate & employer satisfaction. (Please note that this survey is completed every three years - the next survey will go out in the Fall of 2015.)	Program will follow up with a 2015 graduate survey to gauge graduate satisfaction. One area of focus will be to improve the response rates to allow for a more accurate picture of graduate satisfaction.	Paralegal Graduate Surveys 70% 60% 50% 40% 30% 2006 10% 0% **Recutery methods a 2012 **Recutery methods a 2012
The Accredited Business Unit Programs will conduct two Program Advisory Committee Meetings per academic year.	Agendas & Minutes from Program Advisory Committee meetings.		Program Chairs should continue to plan meetings well in advance to accommodate member's schedules.	In the Spring of 2015 the Advisory Committees were surveyed to gain insight into their overall satisfaction and experience as a member of the committee. The response to the survey was overwhelmingly positive and emphasized that the members feel their input is valued by the program chair and faculty members.	AY 2009-10 = 6 meetings AY 2010-11 = 6 meetings AY 2011-12 = 6 meetings AY 2012-13 = 6 meetings AY 2013-14 = 6 meetings

Standard #4 Measurement and Analysis of Student Learning and Performance

Use this table to supply data for Criterion 4.2.

	Indicator
1.	Student Learning

Results

Performance

Definition

A student learning outcome is one that measures a specific competency attainment. Examples of a direct assessment (evidence) of student learning attainment that might be used include: capstone performance, third-party examination, faculty-designed examination, professional performance, licensure examination). Add these to the description of the measurement instrument in column two: Direct - Assessing student performance by examining samples of student work

Indirect - Assessing indicators other than student work such as getting feedback from the student or other persons who may provide relevant information.

Formative – An assessment conducted during the student's education.

Summative – An assessment conducted at the end of the student's education.

Internal – An assessment instrument that was developed within the business unit.

External – An assessment instrument that was developed outside the business unit.

Comparative – Compare results between classes, between online and on ground classes, Between professors, between programs, between campuses, or compare to external results such as results from the U.S. Department of Education Research and Statistics, or results from a vendor providing comparable data.

			Analysis of Resul	ts		
Performance Measure	What is your measurement instrument or process?	Current Results	Analysis of Results	Action Taken or Improvement made	Insert Graphs or Tables of Resulting Trends 5 data points preferred)	(3-
Measurable goal	Do not use grades.	What are your current results?	What did you learn from the results?	What did you improve or what is your next step?		
What is your goal?	(Indicate type of instrument) direct, formative, internal, comparative					
At least 70% of Accounting Majors will demonstrate proficient writing skills by producing correct, effective, and coherent assignments	ACC-2401 Capstone course (Internal & Summative) All programs are assessed on an annual basis to measure student learning outcomes. (Please see program outcomes under Standard #4) The Accounting Major has been selected as an example to show you how student learning outcomes are established and measured.	Goal was exceeded in all five years reported.	The Accounting major will continue to require 9 credit semester hours of course work in communication in addition to redesigning writing portfolio assignments that are utilized in 3 separate accounting courses.	The last five years have been trending significantly higher than the goal of 70%. The program will look at adding more case studies into the Accounting major curriculum to reinforce what students are learning in their general education communication classes.	Writing Skills 100% 90% 80% 70% 60% 50% 50% 20% 20% 20% 20% 20% 20% 20% 20% 20% 2	68
At least 70% of Accounting Majors will display the ability to critically think and analyze accounting information.	ACC-2401 Capstone course (Internal & Summative) All programs are assessed on an annual basis to measure student learning outcomes. (Please see program outcomes under Standard #4) The Accounting Major has been selected as an example to show you how student learning outcomes are established and measured.	Goal was exceeded in all five years reported.	The Accounting Major will continue to use in depth problems in technical courses that require students to synthesize information and make recommendations.	The program plans to incorporate a new textbook related to business ethics in the ACC 2401 course in the 2014-2015 academic year. The case studies in this textbook will emphasize critical thinking skills in relation to ethical dilemmas.	Critical Thinking 90% 80% 70% 60% 40% 40% 2010 2011 2012 2013 2014	900
At least 70% of Accounting Majors will demonstrate familiarity with Generally Accepted Accounting Principles (GAAP).	ACC-2401 Capstone course (Internal & Summative) All programs are assessed on an annual basis to measure student learning outcomes. (Please see program outcomes under Standard #4) The Accounting Major has been selected as an example to show you how student learning outcomes are established and measured.	Goal was exceeded in all five years reported.	The Accounting Major will continue to offer a heavy mix of upper level technical courses within the degree.	In the 2014-2015 academic year, most of the Accounting courses will move to McGraw Hill textbooks that utilize their "Connect" on-line learning tools. This change is being made to give students more resources and immediate feedback on homework problems. This should improve student engagement and assist students with their understanding of GAAP concepts.	GAAP 100% 90% 80% 70% 60% 60% 40% 20% 2010 2011 2012 2013 2014	

Rhodes State graduates of the Accounting, Financial Services, Business Administration, Business Management, Marketing, Human Resources, & Paralegal Majors will perform at or above the national average on key accounting concepts that are covered on the Educational Testing Service (ETS) Major Field Test (MFT).	Educational Testing Service (ETS) Major Field Test (MFT) for Associate Degree Business. (External, Summative, & Comparative)	were measured were the Balance Sheet, Income Statement, & Statement of Retained Earnings. In no periods measured did the	accounting student learning outcomes in the ACC 1010 course through homework assignments, projects, and exams.	During AY 2014-2015, most of the accounting courses will change over to textbooks by McGraw Hill which utilize the "Connect" on-line learning tools. This change is being made to give students more resources and immediate feedback on homework problems. It is expected that this change will drive improvement in student performance on the topics covered by the Major Field Test, which students are required to take as part of their Capstone course. Furthermore in the past, students have not received a grade when they take the Major Field Test, and therefore didn't always take the Major Field Test as seriously as they should. In an attempt to encourage students to be more diligent when taking the Major Field Test, the department is exploring the possibility of offering scholarships/other incentives to the students with the highest scores on the exam each year.	National Average 2012 Rhodes 2013 Rhodes 2014 Rhodes ETS Major Field Test Results - Financial Accounting Topic: Income Statement & Retained Earnings
Rhodes State graduates of the Accounting, Financial Services, Business Administration, Business Management, Marketing, Human Resources, & Paralegal Majors will perform at or above the national average on key economic concepts that are covered on the Educational Testing Service (ETS) Major Field Test (MFT).	Educational Testing Service (ETS) Major Field Test (MFT) for Associate Degree Business. (External, Summative, & Comparative)	Economic Concepts that were measured were Supply & Demand as well and Employment/Inflation & Growth. On the Supply & Demand Concept Rhodes Business graduates trended very close to the National average, but this not exceed it. On the Employment/Inflation & Growth Concept Rhodes graduates exceeded the National average in the 2012-2013 academic year.	Students take either Macroeconomics or Microeconomics. Only the Business Administration Majors take both Economics courses. Considering this we are satisfied with the overall performance of	Students are required to take the field test as part of their capstone courses. In the past, students have not received a grade when they take the Major Field Test, and therefore didn't always take the Major Field Test as seriously as they should. In an attempt to encourage students to be more diligent when taking the Major Field Test, the department is exploring the possibility of offering scholarships/other incentives to the students with the highest scores on the exam each year.	ETS Major Field Test Results - Microeconomics Topic: Supply & Demand 80 70 60 50 40 30 National Average 2012 Rhodes 2013 Rhodes 2014 Rhodes ETS Major Field Test Results - Macroeconomics Topic: Employment/Inflation & Growth 60 50 40 30 20 10 National Average 2012 Rhodes 2013 Rhodes 2014 Rhodes

Faculty and Staff Faculty and staff-focused results examine how well the organization creates and maintains a positive, productive, learning-centered work environment for Focused Results business faculty and staff. Key indicators may include: professional development, scholarly activities, community service, administrative duties, business and industry interaction, number of advisees, number of committees, number of theses supervised, satisfaction or dissatisfaction of faculty and staff, positive, productive, and learning-centered environment, safety, absenteeism, turnover, or complaints. Analysis of Results Performance Measure What is your **Current Results** Analysis of Results Action Taken or Insert Graphs or Tables of Resulting Trends measurement instrument Improvement made data points preferred) Measurable goal (Indicate length of cycle) What are your current What did you learn from the results? What did you improve or results? what is your next step? What is your goal? The Accredited Business Annual review of From July 2012 to June 2014 While we strive for minimal turnover in The Accredited Business Turnover within the Accredited Business Unit Unit within the BPS Division the Dean of the BPS Division employment status of full faculty it is not unavoidable. The turnover Unit will continue to monitor AY 2009-10 = 0will strive for minimal time faculty and staff. voluntarily resigned and one of one faculty position (Marketing) turnover and work with AY 2010-11 = 1 (Diane Maloney) turnover in full time faculty full time faculty member resulted from retirement. The full time Rhode's leadership to AY 2011-12 = 3 (Michael Rex, Amanda Weimerskirch, & and staff. retired. develop a succession plan Christine Cross) Marketing Faculty position was not filled, AY 2012-13 = 1 (Ralph Boyer) but was absorbed into the workload of the for future retirements, Management/Marketing Chair position. resignations, and AY 2013-14 = 1 (Brenda Rizor) The Dean of the BPS division voluntary reorganizations. resigned for personal reasons. This position was filled in a timely manner by an new interim Dean. For a 7 term reporting period The MGT/MKT Program met or exceeded We have found that not all The Accredited Business Student Evaluation of ACC/FIN the College average in 5 of 7 terms. The Unit Programs within the Instruction surveys that are the College average is 4.5 out classes are consistently BPS Division will achieve administered each term. of 5.0 scale. ACC/FIN Program met or exceeded the surveyed especially on-line ratings from the Student The student course College average 6 of 7 terms. The classes. On-line students Evaluation of Instruction evaluations use a 1 to 5 PARALEG Program met or exceeded the are often given the that will exceed the point scale. College average 5 of 6 terms. The opportunity to complete an College's average lowest average rating during a term instructor evaluation within experienced by a program was a 4.2 out the learning management system, but often very few of a 5 point scale. students complete it. A Fall 2013 Spring 2013 Summer 2013 direct effort will be undertaken by the chairs to MGT/MKT/ECN reach out to on-line students to encourage their completion of these surveys. 4.8 4.6 The Business Unit will also work with Institutional Research to develop controls to mandate completion of instructor evaluations for on-line students. This should drive 2013 improved response rates and better data to analyze related to Instructor Teaching Behaviors.

					Paralegal
					5.0 4.8 4.6 4.4 4.2 4.0 3.8 3.6 3.4 3.2 3.0 Summer Fall Spring 2013 Summer Fall Spring 2014 2012 2012 2013 2013
All Business Unit Full Time Faculty will participate in at least one professional development activity each academic year.	Attendance at Internal & External Professional Development Activities. Records are housed in a Professional Development Reporting System available to college faculty. Additionally all internal professional development attendance is tracked by the VP of Academic Affairs' Office.	Goal was achieved over the last five years. On average full time faculty attended 3 to 4 professional development sessions per academic year. The Accounting /Finance Chair attended two national conferences in the 13-14 academic year including the ACBSP conference in Chicago. The Management /Marketing Chair attended a regional Conference in the 13-14 academic year.	The College provides professional development sessions for all full time faculty two times per academic year. This professional development is mandatory for all full time faculty and provides many opportunities to improve upon all facets of a faculty's job responsibilities. The college will also be implementing an annual professional development day for all adjuncts starting in the 14-15 academic year.	The Dean and Program Chairs will continue to monitor attendance at professional development activities. Chairs will normally ask for professional development dollars in the annual budgeting process to support faculty and chair attendance at regional and national conferences. The administration at Rhodes State places a high value on conference attendance and is normally supportive of allocating dollars for professional development.	Participation by Full Time Faculty in at least one Professional Development Activity Each Academic Year AY 2009-10 = 100% Of Faculty Participated AY 2010-11 = 100% Of Faculty Participated AY 2011-12 = 100% Of Faculty Participated AY 2012-13 = 100% Of Faculty Participated AY 2013-14 = 100% Of Faculty Participated
The Accredited Unit will strive to have 50% of the courses staffed by Full Time Faculty members.	Term/Annual analysis of Faculty teaching assignments.	In the 2011-2012 academic year 63% of courses were taught by full time faculty members. In the 2012-2013 academic year this number dropped to 48%, and in the 2013-2014 academic year this number dropped to 45%.	During the 12-13 academic year the Management /Marketing program saw the full impact of the headcount reduction that happened in January of 2012. The program went from having one Chair & 3 Full Time Faculty to having one Chair & 2 Full Time Faculty. The Accounting /Finance Program was down 1 Full Time Faculty position during the Fall of 2012 due to a resignation of a Full Time Faculty late in the summer term. This position was filled in the Spring of 2013. The college also moved from the quarter system to semester system during the 2012-2013 academic year. The entire curriculum for all majors was revised and significant changes were made to the number of courses offered and the credit hours of each course. Over both the 2012-13 & 2013-14 academic years, restrictions were placed by the administration on overload for full time faculty positions.	The college continues to monitor Full-time and Part-time faculty ratios and strives for quality instruction. Growth is expected within the Business Unit due to high school (College Credit Plus) enrollment. These classes are taught by credentialed Part-time adjuncts for Rhodes State College.	9% Courses FT vs PT 100% 80% 60% 60% 60% 100% 100% 100% 100% 100%

Standard Five: Faculty and Staff Focus - TABLE 5.2

Complete Table 5.2 for <u>new full-time</u> and part-time faculty members since last self-study or QA report. <u>Do not include faculty members previously reported,</u> in accordance with Criterion 5.2 in the Standards and Criteria.

Use a separate line in the table for each level of qualification. For example, if Joe Smith is Masters qualified to teach management and professionally qualified to teach accounting then Joe Smith will be on two lines justifying each level of qualification.

1	Table 5.2 - NEW AND I	FULL-TIME AND PART-TIME FACU	JLTY QUALIFICATIONS	
	Courses Taught (List the courses Taught during the reporting period, include	LIST ALL EARNED DEGREES (State Degree as Documented	DOCUMENT AT LEAST TWO OTHER PROFESSIONAL CERTIFICATION CRITERIA: Two Years Work Experience Teaching Excellence Professional Certifications	ACBSP QUALIFICATION 1. Masters 2. Doctorate
Faculty Member Name	number of credit	on Transcript, must include	Research and/or Publication	3. Professional
(alphabetically by Last Name)	hours)	Major Field)	Additional Coursework	4. Exception
Stephen Chamberlain	LEG 1190 - Criminal Law (6 Credit	Juris Doctorate; BA, History	N/A	Doctorate Qualified in Legal
Shane Coleman	Hours) MGT 1010 - Principles of Management (18 Credit Hours); MGT 2010 - Organizational Behavior (3 Credit Hours)	MBA, Public Administration & Human Resources; BS, Business Administration	N/A	Masters Qualified in Management
David Collins	ECN 1410 - Macro Economics (3 Credit Hours); ECN 1430 - Micro Economics (3 Credit Hours); MGT 2010 - Organizational Behavior (3 Credit Hours)	MBA, Organizational Management; BS, Government Administration	N/A	Masters Qualified in Management & Introductory Economics
Dennis Cosart	ECN 1430 - Micro Economics (3 Credit Hours)	MA, Art of Teaching; BA History (concentration in Social Studies)	1) 11 Years of Professional Experience in running a small business 2) Awarded Who's Who Among American Teachers 2002 & 2005	Exception to teach Economics
Horstman	MGT 2000 - Human Resource Management (3 Credit Hours)	MBA, Human Resources; BA, Business Administration & Organizational Management; AAB, Business Management	N/A	Masters Qualified in Management
Susan Jacob	MGT 1260 - Team Leadership (3 Credit Hours); MGT 2000 - Human Resource Management (3 Credit Hours)	MBA, Business Administration; BA, Business Administration & Organizational Management; AAS, Industrial Engineering Technology	N/A	Masters Qualified in Management
John Livingston	ACC 1010 - Corporate Accounting Principles (24 Credit Hours); ACC 1020 - Managerial Accounting Principles (12 Credit Hours); ACC 2111 - Cost Accounting (10 Credit Hours); ACC 12121 - Payroll Accounting (2 Credit Hours); MGT 1010 - Principles of Management (6 Credit Hours); MGT 2000 - Human Resource Management(3 Credit Hours); FIN 1250 - Personal Finance (3 Credit Hours); FIN 1250 - Financial Management (4 Credit Hours)	*MBA, Business Administration; BA, Accounting (Individual has more than 18 semester credit hours in Accounting/Finance courses beyond the introductory principles level)	N/A	Masters Qualified in Accounting, Management, & Finance
Brenda McKinley	ECN 1430 - Micro Economics (15 Credit Hours); ECN 1410 - Macro Economics (9 Credit Hours); MKT 1010 - Principles of Marketing (12 Credit Hours); MKT 1450 - Customer Service (8 Credit Hours); MKT 2110 - Advertising and Sales Promotion (3 Credit Hours)	MBA, Business Management; Master's of Education; BS, Organizational Leadership	N/A	Masters Qualified in Management, Marketing, & Introductory Economics
Lynn Mercer	ECN 1430 - Micro Economics (6 Credit Hours); ECN 1410 - Macro Economics (9 Credit Hours);	MA, Economics; MA, History; BA, History	N/A	Masters Qualified in Economics
David Moritz	FIN 1250 - Personal Finance (18 Credit Hours)	MA, Educational Leadership & Supervision; BS, Business Administration		Exception in Finance

			1	
Cara Rex (A)	ACC 1010 - Corporate Accounting	Master's in Accounting; BA, Accounting (Individual	N/A	Masters Qualified in Accounting &
	Principles (16 Credit Hours); ACC	has more than 18 semester credit hours in		Finance
	1020 - Managerial Accounting	Accounting/Finance courses beyond the		
	Principles (16 Credit Hours); ACC	introductory principles level)		
	2010 -Intermediate Accounting 1			
	(4 Credit Hours); Intermediate			
	Accounting 2 (4 Credit Hours); ACC			
	2401 - Special Studies in			
	Accounting (4 Credit Hours); FIN			
	1251 - Personal Finance Module 1			
	(1 Credit Hours), FIN 1252 -			
	Personal Finance Module 2 (1			
	Credit Hour); FIN 2601 - Special			
	Studies in Finance (2 Credit Hours)			
Beverly Rex-Cook (A)	ACC 1010 - Corporate Accounting	MBA (In Process); BA, Accounting & Finance	1) 22 Years of Professional Experience in Accounting	Professionally Qualified in
	Principles (4 Credit Hours); FIN		& Finance Positions 2) Individual has more than 18	Accounting & Finance
	1010 -Principles of Money &		semester hours of Accounting/Finance coursework	
	Banking (2 Credit Hours); FIN 2500 -		beyond the level being taught.	
	Healthcare Finance (2 Credit			
	Hours);			
J Sammet	LEG 1010 - Introduction to Legal	Juris Doctorate; BA, Criminal Justice; AAB, Legal	N/A	Doctorate Qualified in Legal
	Sys & Paralegal (2 Credit Hours)	Assisting		
Stephanie Schmidt	MKT 1010 - Principles of	MBA, Marketing; BS, Management	N/A	Masters Qualified in Marketing
	Marketing (6 Credit Hours); MKT			
	1500 - Consumer Behavior (6			
	Credit Hours); MKT 2110 -			
	Advertising and Sales Promotion (3			
	Credit Hours); MKT 2210 -			
	Comprehensive Sales Technique (6			
	Credit Hours); MKT 2520 - Special			
	Studies in Marketing (2 Credit			
	Hours)			

Standard #6 - Organizational Performance Results, Table 6.1

Complete the following table. Provide three or four examples, reporting what you consider to be the most important data. It is not necessary to provide results for every process.

community, or partnerships, retention rates by program, and what you report to governing boards and administrative units.

Table 6.1 Standard 6 - Organizational Performance Results

Organizational Effectiveness Results

Organizational effectiveness results examine attainment of organizational goals. Each business unit must have a systematic reporting mechanism for each business program that charts enrollment patterns, student retention, student academic success, and other characteristics reflecting students' performance. may include: graduation rates, enrollment, improvement in safety, hiring equity, increased use of web-based technologies, use of facilities by community organizations, contributions to the

Analysis of Results Performance Measure What is your **Current Results** Analysis of Results Action Taken or Insert Graphs or Tables of Resulting Trends (3-5 measurement Improvement made data points preferred) instrument or process? Measurable goal (Indicate length of cycle) What are your current What did you learn What did you improve or what is your next step? results? from the results? What is your goal? Each academic program should Fiscal Year College The Accounting & Financial Services Program Chair will continue to Positive performance helps ACC/FIN, C/M Ratio % Contribution Margin Report attain a 26% Contribution Program has exceeded the college monitor. There are no support requests made in annual Margin Ratio comparing goal of 26% for all five years significant concerns about budget hearings. Budgets will be 60% appropriate earned revenues reported. The 2012-2013 & 2013program fiscal health. monitored closely due to 40% with directly related 2014 academic year's contribution declining enrollment. 30% expenditures. margin was down slightly from prior years due to a declines in enrollment in Accounting &

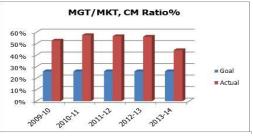
Each academic program should attain a 26% Contribution Margin Ratio comparing appropriate earned revenues with directly related expenditures.

Fiscal Year College Contribution Margin Report The Management & Marketing Program has exceeded the college goal of 26% for all five years reported. The 2013-2014 academic program fiscal health. year's contribution margin was down approximately 10% from the prior years due to declines in enrollment in Management & Marketing classes during the period.

Finance classes during the periods and rising healthcare costs.

> monitor. There are no significant concerns about

Program Chair will continue to Positive performance helps support requests made in annual budget hearings. One full time faculty retired, and was not replaced in the 2013-2014 academic year. This should drive improvement in Contribution Margin for future years.

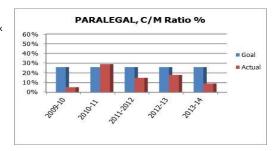


Each academic program should attain a 26% Contribution Margin Ratio comparing appropriate earned revenues with directly related expenditures.

Fiscal Year College Contribution Margin Report The Paralegal Program exceeded the college goal of 26% In the 2010- historically has run with low 2011 FY. All other years reported fail to meet the 26% goal. The 2013- low enrollment in the 2014 academic year the program contribution margin was 9%. The decrease in the margin from prior years was due to declines in enrollment in Paralegal classes during the period and rising healthcare costs.

The Paralegal Program contribution margins due to program. The Paralegal Program is considered sustainable as long as the program maintains an overall positive contribution margin.

Paralegal budgets will be monitored closely due to weak contribution margin.



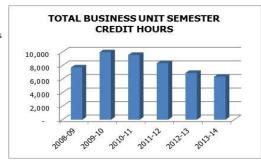
attain consistent billable credit hour growth of 4% over time.

The Accredited Business Unit will Course enrollment report generated each academic quarter. College converted to semesters in the 2012-2013 academic year. Prior year's data was converted to a semester format for comparability purposes.

The Business Unit as a whole saw billable credit hours decline in the 2012-13 & 2013-14 academic years. academic year due to the

A significant decrease was expected in the 2012-13 push to get students completed with their degrees enrollment. prior to the semester conversion. Enrollment at Rhodes State will generally trend with the local economy and job market. As the local iob market has strengthened enrollment has declined.

Rhodes State is looking at launching new initiatives and partnerships in the coming years to drive improvements in



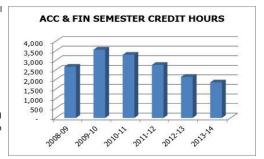
The Accounting & Financial Services Program will attain consistent billable credit hour growth of 4% over time.

Course enrollment report generated each academic quarter. College converted to semesters in the 2012-2013 academic year. Prior year's data was converted to a semester format for comparability purposes.

The Accounting & Financial Services A significant decrease was Programs as a whole saw billable credit hours decline in the 2012-13 academic year due to the & 2013-14 academic years.

expected in the 2012-13 push to get students completed with their degrees prior to the semester conversion. Enrollment at Rhodes State will generally trend with the local economy and job market. As the local job market has strengthened enrollment has declined.

The Financial Services Degree will be removed from the curriculum starting in the 2014-15 academic year. This degree was not sustainable due to very low enrolled classes. Students in the Financial Services degree were individually advised and plans were developed to help the students complete their Financial Services Degree or transition into an alternative business related major. The Accounting Degree will be developed into an 100% on-line format for launch in the 2015-2016 academic year. It is expected that the 100% on-line format should drive growth in credit hours for the program.



The Management & Marketing Program will attain consistent billable credit hour growth of 4% quarter. College converted to over time.

Course enrollment report generated each academic semesters in the 2012-2013 academic year. Prior year's data was converted to a semester format for comparability purposes.

The Management & Marketing Programs as a whole saw billable credit hours decline in the 2012-13 & 2013-14 academic years.

A significant decrease was expected in the 2012-13 academic year due to the push to get students prior to the semester conversion. The 2013-14 academic year only showed a decline of 2% from the prior year, which was a stronger performance than many other programs within the college.

The Business Administration Degree will be exploring the launch of a One Day A Week Program during the 2014-15 completed with their degrees academic year. There will also be more opportunities to partner with high schools on dual enrollment business classes which should drive credit hour growth.

MGT & MKT SEMESTER CREDIT HOURS 6,000 5,000 4,000 3,000 2,000 1,000 2011-12 2012-13

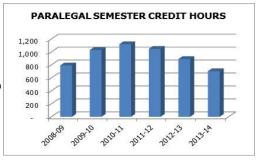
The Paralegal Program will attain Course enrollment report consistent billable credit hour growth of 4% over time.

generated each academic semesters in the 2012-2013 academic year. Prior year's data was converted to a semester format for comparability purposes.

The Paralegal Program as a whole saw billable credit hours decline in quarter. College converted to the 2012-13 & 2013-14 academic

A significant decrease was expected in the 2012-13 academic year due to the push to get students completed with their degrees prior to the semester conversion. Enrollment at Rhodes State will generally trend with the local economy and job market. As the local job market has strengthened enrollment has declined.

The Paralegal Degree will be developing an improved scheduling plan as well as reducing the total hours credit hours required to complete the degree. These improvements should help to drive some growth within the program.



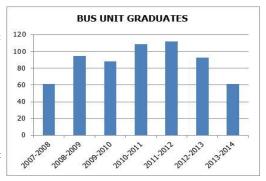
The Accredited Business Unit graduate output should reflect changes in enrollment and billable credit hours.

Fiscal Year Rhodes Institutional The 2012-2013 academic year Research graduate report.

experienced a decline in number of 2012-2013 academic year graduates of 17% from the 2011-2012 academic year. The 2013-2014 academic year experienced a decline of 34% from the 2012-2013 Business Unit to graduate academic Year.

It was anticipated that the would see a steep decrease in number of graduates due to the significant push by the conversion to semesters that the completion plan are: happened during the 2012-2013 academic year. The 2013-2014 academic year trended down which aligned with what was happening from a credit hours perspective within the that many of our students are graduation rates. working 30 to 40 hours a week and are often not able to complete their degrees in 2 years. Improvement in graduate numbers is expected in the 2014-2015 academic year, but we will not see a return to the 2011-2012 levels.

During the 2013-2014 academic year the college developed a detailed plan to improve student course completion & graduation rates that was submitted to the Ohio Board of Regents. Some of students before the college's the areas of focus coming out of Orientation Redesign, Student Centered Scheduling, Learning Communities, Virtual Advising, Early Alert System, & Stackable Credentials. This plan will be put into action during the coming academic years and should Business Unit. We are finding improve course completion and



Name of Major/Program: Total Number of Hours in Degree

Accounting Major

67

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	Α	4
BUS 2100	Business Law	E	3
CPT 1250	Computer Applications in the Workplace	В	3
CPT 1440	Internet Usage and Web Page Programing	В	1
ECN 1430	Micro Economics	D	3
FIN 2400	Corporate Finance	Н	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	18
		Percent of Total Hours	26.9%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
AOT 2640	Spreadsheet Software & Applications	7	3
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
HST 1620	American History Since 1877	2	3
MTH 1190	Finite Mathematics for Business	6	3
		Total Credit Hours	18
		Percent of Total Hours	26.9%

Business Major Component

	business inajor component					
Course Number	Course Title		Credit Hours			
ACC 1020	Managerial Accounting Principles		4			
ACC 1050	Accounting Software Apps. QuickBooks		2			
ACC 1121	Payroll Accounting		2			
ACC 1440	Governmental & Non-profit Fund Acctg.		4			
ACC 2010	Intermediate Accounting 1		4			
ACC 2020	Intermediate Accounting 2		4			
ACC 2111	Cost Accounting		5			
ACC 2250	Principles of Federal Income Tax		2			
ACC 2290	Intermediate Income Tax		2			
ACC 2401	Special Studies in Accounting		2			
		Total Credit Hours	31			
		Percent of Total Hours	46.3%			

Name of Major/Program: Total Number of Hours in Degree

Financial Services Major

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	A	4
ACC 2250	Principles of Federal Income Tax	A	2
BUS 2100	Business Law	E	3
CPT 1440	Internet Usage and Web Page Programing	В	1
ECN 1430	Micro Economics	D	3
MKT 1010	Principles of Marketing	F	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	17
		Percent of Total Hours	26.2%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
CPT 1250	Computer Applications in the Workplace	7	3
HST 1620	American History Since 1877	2	3
MTH 1190	Finite Mathematics for Business	6	3
		Total Credit Hours	18
		Percent of Total Hours	27.7%

Business Major Component

Course Number	Course Title		Credit Hours
ACC 1020	Managerial Accounting Principles		4
FIN 1010	Principles of Money & Banking		2
FIN 1250	Personal Finance		3
FIN 2070	Analyzing Financial Statements		2
FIN 2150	Financial Management		4
FIN 2200	Introduction to Investments		2
FIN 2400	Corporate Finance		3
FIN 2500	Health Care Finance		2
FIN 2601	Special Studies in Finance		2
MGT 2430	Benefits		3
MKT 2210	Comprehensive Sales Techniques		3
		Total Credit Hours	30
		Percent of Total Hours	46.2%

Name of Major/Program:

Business Administration Major

Total Number of Hours in Degree 67 to 68

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	A	4
AOT 2640 or AOT 2650	Spreadsheet or Database Applications	В	3
BUS 2100	Business Law	E	3
CPT 1250	Computer Applications in the Workplace	В	3
ECN 1410	Macro Economics	D	3
ECN 1430	Micro Economics	D	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	20
		Percent of Total Hours	29.4%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
HST 1620	American History Since 1877	2	3
MTH 1100	Math of Business	6	3
PSY 1010	General Psychology	8	3
		Total Credit Hours	18
		Percent of Total Hours	26.5%

Business Major Component

Course Number	Course Title		Credit Hours
ACC 1020	Managerial Accounting Principles		4
MGT 1010	Principles of Management		3
MGT 1050	Introduction to Entrepreneurship		3
MGT 1250 or MGT 1260	Team Building or Team Leadership		3
MGT 2000	Human Resource Management		3
MGT 2010	Organizational Behavior		3
MGT 2490	Applications in Bus. Administration		2
MKT 1010	Principles of Marketing		3
Technical Elective	Technical Elective		5 to 6
		Total Credit Hours	30
		Percent of Total Hours	44.1%

Name of Major/Program: Total Number of Hours in Degree

Business Management Major

67

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	А	4
ACC 1020	Managerial Accounting Principles	Α	4
AOT 2640 or AOT 2650	Spreadsheet or Database Applications	В	3
BUS 2100	Business Law	E	3
CPT 1250	Computer Applications in the Workplace	В	3
ECN 1430	Micro Economics	D	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	21
		Percent of Total Hours	31.3%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
HST 1620	American History Since 1877	2	3
MTH 1100	Math of Business	6	3
PSY 1010	General Psychology	8	3
		Total Credit Hours	18
		Percent of Total Hours	26.9%

Business Major Component

	Business Wajor Component		
Course Number	Course Title		Credit Hours
MGT 1010	Principles of Management		3
MGT 1050	Introduction to Entrepreneurship		3
MGT 1250	Team Building		3
MGT 2000	Human Resource Management		3
MGT 2010	Organizational Behavior		3
MGT 2250	Organization Problem Solving / Operations		3
MGT 2900	Applications and Trends in Business Mgt.		2
MKT 1010	Principles of Marketing		3
MKT 1500	Consumer Behavior		2
MKT 2210	Comprehensive Sales Techniques		3
		Total Credit Hours	28
		Percent of Total Hours	41.8%

Name of Major/Program:

Total Number of Hours in Degree

Marketing Major

67 to 68

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	A	4
AOT 2640 or AOT 2650	Spreadsheet or Database Applications	В	3
BUS 2100	Business Law	E	3
CPT 1250	Computer Applications in the Workplace	В	3
ECN 1430	Micro Economics	D	3
MGT 1010	Principles of Management	1	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	20
		Percent of Total Hours	29.4%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
HST 1620	American History Since 1877	2	3
MTH 1100	Math of Business	6	3
PSY 1010	General Psychology	8	3
		Total Credit Hours	18
		Percent of Total Hours	26.5%

Business Major Component

Course Number	Course Title		Credit Hours
CPT 1580	Introduction to Graphic Design		3
MGT 1050	Introduction to Entrepreneurship		3
MGT 1250	Team Building		3
MGT 2010	Organizational Behavior		3
MKT 1010	Principles of Marketing		3
MKT 1500	Consumer Behavior		2
MKT 2050	Business Marketing		2
MKT 2110	Advertising & Sales Promotion		3
MKT 2210	Comprehensive Sales Techniques		3
MKT 2520	Special Studies in Marketing		2
Technical Elective	Technical Elective		2 to 3
		Total Credit Hours	30
		Percent of Total Hours	44.1%

Total Credit Hours for Major

67 to 68

Name of Major/Program:

Human Resource Major

Total Number of Hours in Degree

66 to 67

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	A	4
AOT 2640 or AOT 2650	Spreadsheet or Database Applications	В	3
BUS 2100	Business Law	E	3
CPT 1250	Computer Applications in the Workplace	В	3
ECN 1410	Macro Economics	D	3
SDE 1010	First Year Experience	1	1
Basic/Related Elective	Basic Related Elective	A, B, H or F	2 to 3
		Total Credit Hours	20
		Percent of Total Hours	29.9%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
COM 2110	Public Speaking	1	3
HST 1620	American History Since 1877	2	3
MTH 1100	Math of Business	6	3
PSY 1010	General Psychology	8	3
		Total Credit Hours	18
		Percent of Total Hours	26.9%

Business Major Component

Course Number	Course Title		Credit Hours
			Credit Hours
MGT 1010	Principles of Management		3
MGT 1050	Introduction to Entrepreneurship		3
MGT 1250	Team Building		3
MGT 2010	Organizational Behavior		3
MGT 2060	Employee & Labor Relations		3
MGT 2410	Employee Selection & Placement		3
MGT 2420	Compensation		3
MGT 2430	Benefits		3
MGT 2440	Training, Development & Safety		3
MGT 2530	Applications in Human Resource		2
		Total Credit Hours	29
		Percent of Total Hours	43.3%

Name of Major/Program:

Total Number of Hours in Degree

Paralegal Major

70

Rhodes state College moved from Quarter to Semester system in the Summer of 2012.

List courses appropriate for each area I the chart below

Professional Component

Course Number	Course Title	Area of Study	Credit Hours
ACC 1010	Corporate Accounting Principles	A	4
ACC 2250	Federal Income Tax	Α	2
BUS 2100	Business Law	E	3
ECN 1410	Macro Economics	D	3
CPT 1250	Computer Applications in the Workplace	В	3
MGT 1010	Principles of Management	I I	3
SDE 1010	First Year Experience	1	1
		Total Credit Hours	19
		Percent of Total Hours	27.1%

General Education Component

Course Number	Course Title	Educational Goal	Credit Hours
COM 1110	English Composition	1	3
COM 1160	Business Communications	1	3
HST 2300	Technology and Civilization	2	3
MTH 1100	Math of Business	6	3
POL 1010	Introduction to Political Science	5	3
PSY 1010	General Psychology	8	3
SOC 1010	Sociology	8	3
		Total Credit Hours	21
		Percent of Total Hours	30.0%

Business Major Component

Course Number	Course Title		Credit Hours
LEG 1010	Introduction to Legal System & Paralegal		2
LEG 1020	Legal Ethics		1
LEG 1100	Legal Research and Writing 1		3
LEG 1110	Legal Research and Writing 2		4
LEG 1150	Litigation		3
LEG 1190	Criminal Law		2
LEG 1200	Family Law		2
LEG 2000	Civil Procedure		2
LEG 2050	Real Estate Law		2
LEG 2100	Probate Administration		3
LEG 2200	Debtor / Creditor / Bankruptcy		2
LEG 2250	Administrative Law		1
LEG 3000	Paralegal Internship		3
		Total Credit Hours	30
		Percent of Total Hours	42.9%